

**CITY OF SAN BERNARDINO MUNICIPAL WATER DEPARTMENT**  
**1350 South "E" Street**  
**San Bernardino, CA 92408**  
**P.O. Box 710, 92402**

**RULE AND REGULATION NO. 7**  
**MAINTENANCE OF SERVICE CONNECTIONS**

**1.0 WATER SYSTEM**

Water Department water meters are routinely serviced and maintained during normal business hours. Such routine service and maintenance may cause a total shutdown of the services located on a site. The Water Department shall notify all affected customers within a reasonable time frame prior to the scheduled shutdown except for emergency situations.

Service connections, including laterals, meters, boxes, shutoff valves, and other appurtenances, shall be and remain the property of the Water Department. Upon acceptance of the installation by the Water Department, the Water Department shall be responsible for the maintenance and repair of such facilities up to and including all appurtenances between service lateral tap on the public water main to the customers shutoff valve on the customer's side of the meter, subject to any agreements covering the installation of such facilities. All pipe and fittings beyond the customer's side of the shutoff valve downstream of the meter or outside of the meter box and all facilities within the customer property shall be installed by and maintained by the property owner. Any entry into, or work, including but not limited to operation, maintenance, repair, or relocation of Water Department property by any unauthorized person is expressly prohibited.

**2.0 SEWAGE SYSTEM**

**2.1 Maintenance of Private Sewer Laterals**

Inoperative private sewer laterals, including the portion in the portion within the public right of way, shall be maintained in good condition (and free of defects) by the User. Inoperative private sewer laterals constituting a "nuisance," as that term is defined in California Health and Safety Code section 5410, shall be subject to the regulations outlined by Health and Safety Code sections 5410 through 5416 and such regulations shall be enforced by the City's Public

Works Department. All such maintenance and repairs shall be performed at the User's own expense, and they shall be liable for all damages, which may result from failure to do so. Users shall comply with all requirements under the San Bernardino Municipal Code and applicable Rules and Regulations of the SBMWD prior to excavating anywhere within the public right-of-way for the purpose of maintaining and/or repairing the User's private sewer lateral.

The repair of inoperative private sewer laterals is also addressed in Chapter 13.08 of the San Bernardino Municipal Code.

Approved by Water Board: July 27, 2021  
Effective: October 15, 2021  
Supersedes: N/A