



# CITY OF SAN BERNARDINO MUNICIPAL WATER DEPARTMENT

## Understanding Your Bill

Following describes essential information on your water bill:

1. OFFICE INFORMATION AND MESSAGES


2. YOUR ACCOUNT SUMMARY DETAILS

3. LINE ITEM AND EXPLANATION OF NEW CHARGES

4. METER AND SERVICE PERIOD INFORMATION INCLUDING WATER USE

5. CONSUMPTION HISTORY AND YOUR NEXT MONTHS WATER USAGE GOALS

6. PAYMENT STUB – DETACH AND RETURN WITH YOUR PAYMENT. ALSO RESTATES YOUR ACCOUNT SUMMARY DETAILS.



**CITY OF SAN BERNARDINO  
MUNICIPAL WATER DEPARTMENT**  
1350 S "E" STREET  
SAN BERNARDINO, CA 92408

CUSTOMER SERVICE (909) 384-5095  
AFTER HOURS (909) 384-5141  
www.sbcitywater.org

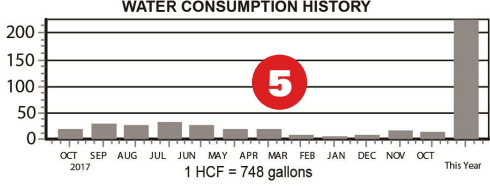
**Messages**  
This is an InfoSend test message.

**Account Summary**


Account Number	012345-67899
Customer Name	ZXY, INC.
Service Address	555 ANYWHERE ST
Service Period	09/21/2018 to 10/19/2018
Bill Date	10/21/2018
Previous Balance	\$101.28
Payment Received	\$-101.28
Past Due	\$0.00
*Current Charges Due 11/09/2017	\$82.44
<b>Total Amount Due</b>	<b>\$82.44</b>

To make a payment or view your account online please visit <https://billing.sbcmd.org> or call 1-877-238-6048

Follow us on Twitter and Facebook @sbcitywater.

Detail of New Charges				Meter Reading Details												
Service	Rate	Component Description	HCF	Charge	Service Period 09/21/2017 to 10/19/2017 Days: 28											
WATER		WATER COMMODITY CHG	19	\$21.85	Service Type	Meter Size	Meter Serial Number	Current Reading	Previous Reading	Usage (HCF)						
WATER		ZONE 3 ELEVATION CHG	19	\$3.23							WA	5/8"	HN105333	2191.0	2172.0	19.0
WATER		MINIMUM MONTHLY CHG	0	\$19.58	 <p>WATER CONSUMPTION HISTORY</p> <p>YOUR NEXT MONTH'S ESTIMATED CONSUMPTION ALLOCATION IS:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Service</th> <th>Daily Water Allocation (HCF)</th> <th>30 Day Projected Budget (HCF)</th> </tr> </thead> <tbody> <tr> <td>WA</td> <td>6.8</td> <td>.22</td> </tr> </tbody> </table>											
Service	Daily Water Allocation (HCF)	30 Day Projected Budget (HCF)														
WA	6.8	.22														
WATER		CONSERVATION CHARGE	19	\$0.00												
WATER		REPLENISHMENT CHARGE	19	\$2.66												
WATER		STAGE2A - ALLOCATION	11	\$0.00												
WATER		STAGE2A - EXCESS CON	8	\$1.84												
COLLECTION SYSTEM		SEWER COLLECTION	0	\$9.90												
SEWER SERVICE		SEWER TREATMENT	0	\$23.10												
STORM DRAIN		USAGE FEE	19	\$0.28												
<b>New Charge Total</b>				<b>\$82.44</b>												

Please utilize the consumption chart and allocation to the right to meet your next month's water conservation goal. Visit [www.sbcitywater.org](http://www.sbcitywater.org) for more information.



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MUNICIPAL WATER DEPARTMENT**  
1350 S "E" STREET  
SAN BERNARDINO, CA 92408

Please check the box to indicate phone number, mailing, or email address changes listed on the reverse side.

BER1024B AUTO SCH 5--DIGIT 92427

ZXY, INC.  
555 ANYWHERE ST  
SAN BERNARDINO CA 55555

Return this portion with your payment.

Account Number	012345-67899
Service Address	555 ANYWHERE ST
Current Charges	\$82.44
Past Due Amount	\$0.00
<b>*Current Charges Due by 11/09/2017</b>	<b>\$82.44</b>
Amount Enclosed	\$

**\*THIS DUE DATE DOES NOT SUPERSEDE, EXTEND OR STOP ANY DELINQUENCY ACTION PENDING ON ANY PAST DUE AMOUNT.**

CITY OF SAN BERNARDINO  
P.O. BOX 710  
SAN BERNARDINO, CA 92402-0710

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